



SPOT Upgrade Program - Swap

EXCLUSIVE OFFERS FOR CURRENT SPOT CUSTOMERS!

Replace your current SPOT with a new SPOT Satellite GPS Messenger (SPOT 2) for a discount.

Just want to Swap?



To: SPOT LLC
 From: Customers that want to Upgrade and Replace

I am a current SPOT user. I love my SPOT. I want the latest technology, but I only need one service account. I want to upgrade my SPOT 1 for a new SPOT 2 on my current contract.

Not a problem! We have a discount for you if you just want to transfer your service from your current SPOT 1 device to the new one, or you can get a bigger discount by renewing your service at the same time (see table below).

Things we gotta tell you: By transferring service to the new device, your old device will be completely non-functional. This includes all messaging and 911 services. All additional services on your current account will be carried over, but you can also add any additional services like SPOT Assist or Tracking whether you are just replacing your device or upgrading the service. You may also want to [save your data](#), as it will be lost when swapping to the new device.

Don't forget to Save your data!

SPOT SATELLITE GPS MESSENGER SWAP REBATES FOR EXISTING CUSTOMERS

Upgrade Type	Rebate Amount	What to do
Swap SPOT 1 only	\$25	Purchase SPOT 2 and mail in completed Rebate Form . Log into your Account, click on the My SPOT Devices tab and then click on the Upgrade Messenger link . You will be asked to select the device you wish to deactivate, and enter the information for the new SPOT 2 device. Your activation receipt will be required as proof of service for rebate.
Swap SPOT 1 and add 1 year of current active service	\$50	Purchase SPOT 2 and mail in completed Rebate Form . Log into your Account, click on the My SPOT Devices tab and then click on the Upgrade Messenger link . You will be asked to select the device you wish to deactivate, and enter the information for the new SPOT 2 device. Choose messenger swap option: Upgrade with 1 year extension. Your activation receipt will be required as proof of service for rebate.
Swap SPOT 1 and add 2 years of current active services	\$75	Purchase SPOT 2 and mail in completed Rebate Form . Log into your Account, click on the My SPOT Devices tab and then click on the Upgrade Messenger link . You will be asked to select the device you wish to deactivate, and enter the information for the new SPOT 2 device. Choose messenger swap option: Upgrade with 2 year extension. Your activation receipt will be required as proof of service for rebate.

Offer valid for Existing Customers ONLY on SPOT Satellite GPS Messenger (SPOT 2) purchases made from 3/17/2010 through 6/1/2010. Terms and Conditions apply*

> Actually, I'd like to keep my SPOT 1 active and add a SPOT 2

> Tell me more about the SPOT Satellite GPS Messenger (SPOT 2)

***Add or Swap to a SPOT 2 Upgrade Program TERMS AND CONDITIONS**

Rebate Card Offer Period, Eligible Products: To apply for the rebate, you must be an existing customer and purchase an eligible SPOT Satellite GPS Messenger (SPOT 2) from a participating retailer between 3/17/2010 and 6/1/2010. Qualifying participants will receive a VISA pre-paid card in the mail after submission and approval of your mail-in rebate. The mail-in rebate amount is determined by your level of service. The VISA pre-paid card is only valid for 1 year. The SPOT Personal Tracker (SPOT-1) is not eligible for this rebate.

Eligible Participants: To qualify for this rebate card, participant must be 18 years of age or older. You must mail in: 1) this form; 2) the original UPC code from the product package (see picture below); 3) a SPOT 2 activation receipt email; and 4) a copy of your sales receipt with the eligible product circled. Your rebate claim must be postmarked no later than 7/1/2010. Each rebate claim must be submitted in its own envelope. Please allow eight (8) to sixteen (16) weeks after the redemption center receives your claim for processing of your rebate card. Actual processing times can vary depending on volume of claims submitted, and extend even beyond sixteen (16) weeks. If you have questions about your rebate card or have not received a VISA pre-paid card within sixteen (16) weeks, please contact the rebate processing company at www.status-now.com or 1-800-953-3098. If you still have unresolved concerns after talking to the rebate processing company, you may contact SPOT Customer Care at 1-866-OK1-SPOT (651-7768) for more information. SPOT will utilize its commercially reasonable efforts to expedite claims processing.

Restrictions: Limit one (1) rebate per each SPOT Satellite GPS Messenger (SPOT 2) purchased and three (3) rebate claims per address. The dollar value of the rebate for which you are eligible is based on the length of the selected service plan (See chart available on this form or available at www.findmespot.com). Taxes and shipping not included. Purchases from E-Bay Auctions or other secondary distribution sources are not eligible for this rebate. This rebate may not be combined with other promotions. Pre-owned product is not eligible.

Rebate Payable in US Dollars for US Residents only.

Disclaimer: SPOT product may not be returned for refund once the rebate card form has been submitted. SPOT LLC is not responsible for lost, misdirected, delayed, postage due mail or incomplete information. Keep a copy of your rebate claim materials for reference or in case of processing error. All fees subject to change. Check www.findmespot.com for service coverage area and for helpful instructions regarding how to save your existing SPOT data. SPOT LLC cannot transfer geo-location information from ESN# to ESN#. SPOT LLC is not responsible for any data not transferred or lost. Dropped data transmissions, will not be credited regardless of cause.

